

Loner Mobile



Monitor the Safety of Smartphone Users

Turns a smartphone into a safety monitoring platform

Employees often work alone or interact with members of the public and require a simple, non-intrusive solution to monitor their safety. Blackline's Loner® Mobile smartphone app was designed specifically to meet work-alone needs. It fits into an employee's routine, replacing productivity-draining check-in and journey management procedures.

More than just an app—Unlike some competitor apps that call a buddy list, Loner Mobile alerts monitoring personnel who can make a difference with an empowered, pin-point emergency response to the employee's location. A configurable check-in timer confirms the employee's ongoing well-being. If the user fails to check in, Loner Mobile alerts monitoring personnel within your organization or Alarm Receiving Center partner.

Prior to entering a site, building, or client's home, users can send location-based notes to monitoring infrastructure that can provide valuable context surrounding their location, activities, and risk level. All safety alerts may be configured for two-way voice calling to a programmable number to dedicated monitoring personnel.

Loner Mobile works with Blackline's Loner Portal web application for remote management of all Loner safety solutions. Loner Portal makes it easy to manage numerous teams with unique customizations through device profiles, over-the-air Loner configuration, and a comprehensive safety alert management tool-set.

Wearable solution enhances Loner Mobile—Loner Mobile becomes a complete safety monitoring platform when coupled with Blackline's Loner Duo wearable technology. Featuring Bluetooth® Smart wireless communications, Loner Duo maintains a communication link to Loner Mobile, automating the process of monitoring employee safety. Further, it provides a physical link to monitoring personnel, enabling the employee to instantly request help with the pull of an emergency latch—even if the smartphone is not within arm's reach.



BS 8484 Compliant Voice Calling

Alerts generate an automatic two-way phone call to monitoring personnel



SureSafe™ Monitoring Light

Confidently know when safety is monitored



Check-in Monitoring & Alerting

Missed worker check-in generates safety alert (optional)



Notes

Users can provide on-the-go context to their activities



Emergency Alerting

Help can be requested through an emergency control



GPS Publishing

Location publishing ensures employee location is available for emergency response



Loner Web Portal Compatible

Manage all devices via cloud-hosted monitoring account



Wearable Technology Enhancement

Expand safety monitoring rigor with Loner Duo

Alert. Locate. Respond.

Highlights

- Improves safety awareness of mobile workers
- Quickly mobilize an emergency response by mapping worker locations within Loner Portal
- Real-time safety alerting increases awareness of safety incidents
- Achieves regulatory compliance as required in some regions
- Reduces mobile worker anxiety about safety
- Customizable location publishing provides a historical context of worker locations
- Easy training for workers and supervisors
- Common user experience across iPhone, Android, and BlackBerry devices
- Over-the-air application download and installation
- Affordable for small business and corporate deployments
- Improves safety at a lower cost than traditional call-in systems
- Cost-effective alternative to phone-in journey management services
- Web-hosted Loner Portal user account—no software to install
- Loner Portal's background services alert monitoring personnel even when Loner Portal is not in use
- Email and text message safety alerting to supervisors and managers
- Optional 24/7/365 dedicated Alarm Receiving Center delivers leading safety monitoring and emergency response management
- Customizable Loner Portal account implementation for diverse customer needs
- Loner Portal manages the configuration of all Loner solutions remotely, including Loner Mobile
- Loner web services enable software developers to integrate safety monitoring within a call center deployment.



Loner Mobile and optional Loner Duo Bluetooth accessory

Gold service plan—live monitoring by Blackline*

centralizing safety monitoring responsibility with our in-house Safety Operations Center that provides around-the-clock live monitoring of your personnel.



Our monitoring agents take on the responsibility of monitoring your lone workers, ensuring that your team is productive yet fully integrated within the emergency escalation processes.

* Now available in Australia

Silver service plan—self monitoring

Customers may self-monitor the safety of employees working alone.

This approach enables supervisors, managers, control room personnel, a security team or call center partner to manage safety alerts online within Loner Portal.



Specifications

Smartphone Compatibility

BlackBerry: OS 10+
Android: 4+
iPhone: iOS 8.0.1+

Safety Monitoring Features

Emergency alert: slider control within application | Worker check-in: configurable check-in period (1 – 180 min) | Automatic check-in on GPS motion option (20 – 255 km/h)

Additional Features via Optional Loner Duo Accessory

Fall detection technology (requires Loner Duo): True Fall Detection®, tri-axis accelerometer, tri-axis gyro, plus software processing | Emergency latch (requires Loner Duo): open latch to trigger alert | Silent emergency (requires Loner Duo): press & hold acknowledge button to trigger alert

Two-way Voice Calling

Upon triggering of an Emergency Alert, Loner Mobile automatically phones a specified safety monitoring number (remotely configurable)

Notes

Optional check-in message: pre-defined or custom message, includes employee location

User Notification

Indicators: alarm sound and vibration notifications

Location Technology

GPS Accuracy: ~5 m (16 ft) outdoors
Wi-Fi Accuracy: ~25 m (82 ft) outdoors
Cellular Accuracy: ~500 m (1640 ft) outdoors

Mobile Messaging Methods

Email, text message (SMS)

Alert Messages

Emergency Alert, Missed Check-in, Low Battery, Power Off

GPS Location Publishing

Periodic automatic location reporting: 1 – 60 minutes

Compliance

BS 8484 compliant

Device Requirements

Installation on compatible smartphone, activation within Loner Portal, service plan, GPS or Wi-Fi coverage for locating, cellular communications

Wireless Coverage and Activated Service Plans

Wireless coverage: Depends on wireless carrier

Loner Portal Web Application

Features Include: Alarm banner, event history, device location mapping, device management, alert & notification settings and more | Comprehensive safety alert lifecycle management: includes alert configuration profiles, safety protocol, and emergency contacts

SERVICE SPECIFICATIONS	SILVER	GOLD
Loner Mobile safety monitoring device service	◆	◆
Loner 24 / 7 Central monitoring service		◆

Contact us to
book your Demo



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